

17.03.2020

Privacy Policy

This policy has been drawn up and personalised for visitors of the www.fioranese.it, www.coemfioranesecoverings.com, www.coemgreen.it, www.piastrellecementine.it, www.coem.it, www.coemfioranesevents.com websites.

This document annuls and fully replaces the document previously published on the subject of cookies.

WEBSITE POLICY PURSUANT TO THE PROVISIONS OF ART. 13 AND 14 OF EUROPEAN REGULATION 2016/679 (GDPR)

Specific summary information is progressively indicated or displayed on the website pages dedicated to particular services on request that have forms for the collection of data. We also inform you that, to provide a complete service, our website may contain links to other websites, not managed by COEM S.p.A.

COEM S.p.A. is not liable for errors, contents, cookies, the publication of illicit moral content, advertising, banners or files not conforming to the laws in force and for compliance with the Privacy regulation on the part of sites not managed by the Data Controller.

Pursuant to and in accordance with articles 13 and 14 of European Regulation 2016/679, in its capacity as Data Controller of your personal data, COEM S.p.A. hereby informs you that the aforementioned regulation establishes the protection of data subjects as regards personal data processing and that said processing shall be characterised by the principles of lawfulness, fairness and transparency and the protection of your confidentiality and rights. The personal data and information submitted by you or otherwise acquired while using the website shall be processed in compliance with legal provisions set forth in the aforementioned regulation and with the confidentiality obligations established therein.

DATA SUBJECTS AND STORAGE TIME

A) users (surfers) of the www.fioranese.it, www.coemfioranesecoverings.com, www.coemgreen.it, www.piastrellecementine.it, www.coem.it, www.coemfioranesevents.com websites

Type of data processed

- Browsing Data: *the IP addresses or domain names of the computers and other devices used by users who connect to the site; the URI (Uniform Resource Identifier) addresses of the requested resources and any time indications relating to them; parameters relating to the user's operating system and IT environment; start and finish pages; Browsing Index and identifying behaviours during the display of site pages.*
- Personal data supplied voluntarily by the user: *the optional, explicit, voluntary sending of emails to the addresses provided on this site and the compilation of its forms implies the subsequent acquisition of the sender's personal data (for example, name, surname and e-mail address). Specific, summarised information is provided on the pages where forms are available.*

Purpose of processing: *your data collected during browsing will be processed for the following purposes.*

- *1) the performance of operations strictly related to and necessary for the management of relations with users or with visitors of the website;*
- *2) the collection, storage and processing of your data for statistical analyses, also in anonymous and/or aggregate form; statistical analyses aimed at verifying the quality of the services offered by the site;*
- *3) sharing with social network managers and third parties the interactions carried out and the Usage Data relating to the pages where cookies that integrate software functions or products are installed;*
- *4) improving the browsing experience in order to send services and advertising messages in line with the preferences shown during browsing*

Data processing for fulfilling the purposes stated in points 1 and 2 is necessary in order to fulfil your request and any refusal may limit and/or prevent full use of the functionalities and services available on the website. The legal basis for the processing of your data for the purposes as per points 1 and 2 is the satisfaction of your request, pursuant to article 6.1.b.) of the GDPR; your refusal to provide said data would imply the impossibility of consulting the Website. The provision of data specified in purpose 3 and 4 is optional on the legal basis of consent, and any objection to processing shall not affect the functionality and services on the website. The legal basis for the processing of your data for the purposes as per points 3 and 4 is optional, pursuant to article 6.1.a). Consent is provided through the brief policy by clicking on the word "OK" inside it. With regard to the optional provision of data, more information is

provided on the cookies present on the site in the cookie policy document, which can also be accessed from the brief policy.

The browsing data are stored for the time frames specified in the cookie policy, which is available on the site.

COOKIES AND OTHER TRACKING SYSTEMS

Your data are also acquired by means of tools and services provided by third parties and stored by the same. For further information, please read the [cookie policy](#).

Please note that COEM S.p.A. is merely an intermediary for the links indicated in the cookie policy and cannot be held in any way liable in the event of any modifications.

PERSONAL DATA PROCESSING METHODS

Your personal data will be processed with manual, electronic and/or telematic methods, through the use of cookies (as indicated in the cookie policy available on the site), in compliance with the procedures indicated as per articles 6 and 32 of the GDPR and through the adoption of appropriate security measures provided for.

USE OF SOCIAL MEDIA PLATFORMS

COEM S.p.A. may also provide links to other social media platforms which lead to servers installed by individuals or organisations over which it has no control. COEM S.p.A. provides no representation, nor does it take any responsibility for the accuracy or any other aspect of the information available on such sites. The link to a third-party website cannot be considered as validation, either by COEM S.p.A., or by the said third party, of the products and services of others or of the said third party. COEM S.p.A. does not issue declarations or guarantees regarding the use or storage of the user's data with third-party sites. We invite users to examine the privacy policy that governs the third-party sites linked to our website carefully in order to have a complete view of the possible use of your personal data.

RECIPIENTS OF PERSONAL DATA AND DATA DISSEMINATION

Your data will be processed by duly authorised staff and will be disclosed to companies acting in their capacity as Data Processor:

- external entities providing in-cloud services;
- technical assistance providers;
- third party service providers

You may request the full list by writing to the Data Controller.

Your data will not be disseminated.

TRANSFER OF PERSONAL DATA

Your data may be transferred to non-European Union member states: this transfer is, in any case, lawful since it is covered by adequacy decisions issued by the European Commission and/or standard data protection clauses based on the models adopted by the European Commission pursuant to art. 46 of the GDPR.

You may request from the Data Controller a copy of the safeguards adopted for data transfer outside the EU, and information concerning the places where the data have been made available, by sending a specific request to the Data Controller at the email address privacy@coem.it

DATA CONTROLLER

The Data Controller is COEM S.p.A., with registered office in Via Cameazzo 25 – 41042 Fiorano Modenese (MO), Italy. The Data Controller, in accordance with the law, is the sender of this document, COEM S.p.A. (Via Cameazzo 25 – 41042 Fiorano Modenese (MO) Italy - privacy@coem.it) in the person of its pro tempore Legal Representative.

You have the right to obtain from the Data Controller the erasure (right to be forgotten), limitation, updating, rectification, portability, objection to the processing of personal data concerning you, and in general you can exercise all the rights provided for in Articles 15 and following of European Regulation 2016/679 by sending an e-mail to privacy@coem.it. The data subject can also lodge a complaint with the Supervisory Authority.

APPLICATION OF THIS POLICY

If you have any doubts regarding this Policy, please contact COEM S.p.A. by sending an e-mail to privacy@coem.it or contact the Data Controller at the company contact addresses provided in the document.

AMENDMENTS TO THIS POLICY

COEM S.p.A. reserves the right to update this policy in order to adapt it to any changes in the law and with due consideration of any suggestions submitted by employees, customers, associates and users. In the event of amendments on the part of COEM S.p.A., the Privacy Policy on the main Privacy page and on the Homepage of website will be promptly updated.

RIGHTS OF DATA SUBJECTS

EU Regulation 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the data subject

1. The data subject is entitled to obtain confirmation as to the existence or otherwise of personal data concerning them, even if said data is yet to be recorded, and the disclosure of said data in an intelligible form, as well as to lodge a complaint with the Supervisory Authority.
2. The data subject has the right to receive the following information:
 - a) the source of personal data;
 - b) the purposes and processing methods;
 - c) the logic applied in the event processing is carried out by electronic instruments;
 - d) the identification details of the data controller, of the processors and of the appointed representative according to art. 5, para. 2;
 - e) the individuals and legal entities and categories of individuals and legal entities to whom the personal data may be disclosed or who may become aware of said data in their capacity as designated representative in the country, as data processors or personnel authorised to process personal data.
3. The data subject is entitled to obtain:
 - a) the updating, rectification or, if interested, the integration of data;
 - b) the erasure and transformation into anonymous form of any unlawfully processed data or data blocks, including those whose retention is not required in relation to purposes for which data were collected or successively processed;
 - c) certification that the operations specified in letters a) and b) have been brought to the attention, together with their content, of those to whom data has been communicated or disclosed, unless this proves impossible or requires the use of means clearly disproportionate to the right of being protected;
 - d) data portability.
4. The data subject is entitled to raise a total or partial objection:
 - a) for legitimate reasons, to the processing of the personal data concerning them, also if pertaining to the purpose of collection;
 - b) to the processing of personal data for the purpose of sending advertising materials or making direct sales or for carrying out market surveys or sales communications.